

Glo Fiber Pre-Construction Journey

Customer Touchpoints

Touchpoint: Direct Mail #1
 Timing: 15 days prior to construction
 Target: All addresses in planned LCP/DSA

Touchpoint: Direct Mail #2
 Timing: 5 days prior to construction
 Target: All addresses in planned LCP/DSA

Touchpoint: Door Hanger
 Timing: 1 – 3 day prior to construction start
 Target: All addresses in planned LCP/DSA

Faster, better, more reliable internet
 is coming soon to your neighborhood.

glo fiber

Construction Starting Soon!
 Register for exclusive deals and updates at glofiber.com

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Construction is about to begin!

We understand that this may cause some inconvenience and we appreciate your patience as we build a better, faster 100% fiber-optic network in your area.

To learn more visit glofiber.com/construction or call 1-866-997-6474

Here's what to expect.

- Crews and Equipment**
You may see Glo Fiber technicians or contractors working on or around your property. Any work on private property will be confined to public right-of-way or utility easements.
- Easements**
If an easement is located on your property and we cannot reach it, we will contact you for access.
- Markings**
You may see flags and paint markings to identify existing utilities, or road signage if traffic flow is impacted.
- Running Fiber**
We will be burying fiber or running fiber along existing poles. You may see large construction vehicles for those purposes.

How are we doing?
 Complete a survey about construction in your area by hovering your phone camera over the QR code or visiting glofiber.com/feedback

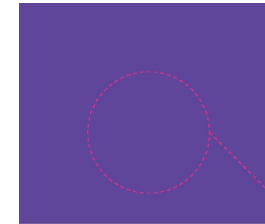
glo fiber

Construction for fiber internet is about to begin in your area!

Here's what to expect.

- Crews and Equipment**
You may see Glo Fiber technicians or contractors working on or around your property. Any work on private property will be confined to public right-of-way or utility easements.
- Easements**
If an easement is located on your property and we cannot reach it, we will contact you for access.
- Markings**
You may see flags and paint markings to identify existing utilities, or road signage if traffic flow is impacted.
- Running Fiber**
We will be burying fiber or running fiber along existing poles. You may see large construction vehicles for those purposes.

Our goal is to perform the work safely and cause as little disruption as possible. Our typical work hours are Monday through Saturday 7:30 am to 5 pm. Thank you for your patience as we work to build a better network.



Why Glo Fiber?

- Faster upload speeds**
Great for video conferencing, uploading large files, online gaming, 4K video streaming.
- A consistent, steady connection**
Connection is glitch free and not affected by heavy internet traffic times.
- Local, friendly, customer service**
Our knowledgeable team provides such remarkable service that you will be disappointed you don't need to call us more often.
- Business Services**
We offer secure, reliable and scalable network solutions, for any size business.

Register for exclusive deals and updates!
 Enter your address at glofiber.com

Construction starting soon!

Super-fast, reliable internet coming to your neighborhood.

We will be building an exciting new 100% fiber-optic network in your area. Be on the lookout for our equipment and crews!

Register for exclusive deals and updates by entering your address at glofiber.com today!

Glo Fiber-Fast Facts:

- Symmetrical upload and download speeds**
Fiber for the whole family or any sized business. Perfect for all your internet, streaming and phone service needs with plans up to 5 Gbps.
- Consistently reliable**
Glo Fiber provides a super fast, rock-solid, rock-steady internet connection.
- Local, friendly customer service**
Our highly rated, friendly support teams live and work in the areas we serve.

Have a Question?
 Residential glofiber.com | Business glofiberbusiness.com

Let's Glo!

Questions about construction?
glofiber.com/construction | 1-866-997-6474

glo fiber

500 Shenell Way
 Edinburg, VA 22824

Why switch to Glo Fiber?

- Faster upload speeds**
Great for video conferencing, uploading large files, online gaming, 4K video streaming.
- A consistent, steady connection**
Connection is solid, and unaffected by outside interference.
- Local, friendly, customer service**
Our knowledgeable team provides such remarkable service that you will be disappointed you don't need to call them more often.

Register for exclusive deals and construction updates!
 Enter your address at glofiber.com

POSTAGE GOES HERE

SAMPLE A SAMPLE
 123 MAIN STREET
 ANYTOWN, USA 12345

Reminder!

We will be working your street for the next 8 to 7 days.

If one of the boxes below are checked, you may need to temporarily adjust where you keep your vehicle. Otherwise we will not be doing anything at street level that will affect parking.

- We will be working in the roadway. Please make sure your vehicle is parked off the street.
- We may block your driveway at times during construction. Please park on the street to avoid getting blocked in.

To learn more about construction:
glofiber.com/construction
 1-866-997-6474

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Pre-register at glofiber.com to receive email notifications for your area and special offers.

